

# Technology and Organizations

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## Healthcare is Getting it

Slowly but surely the pieces to the healthcare/technology puzzle are falling into place. [Amar Gupta's detailed article in today's WSJ speaks to the integration of information technology into healthcare](#). This article provides a clear analysis of how you can't change just one thing in organizations. (Nor can you change everything all at once. Some people argue that [FoxMeyer's demise](#) was a case of doing too much at once, with too little resources.) Gupta highlights how credentialing, billing, IT security, market forces, and research on work and sleep are finally at a intersection that supports significant innovation in IT and healthcare.

I've made the "just one thing" point in multiple posts, and I make this critical point as part of the first class session in every course and exec presentation I make. I'll continue to highlight examples of excellent analysis or implementation as I find them.

Some prior discussions:

- [Organizational Design, virtual work — and the Skwish toy model](#)
- [Document retention](#)

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My goal is to share observations about the perceptions and use of technology in organizations. My

foremost audience is my students, but I hope colleagues and clients will find it interesting as well. I take a broad view of technology -- sometimes as broad as the Greek root implies. [Terri L. Griffith, Ph.D.](#)

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